

Key Accountable Measures by Strategic Priority and Core Business Category 2017/18
Appendix E

*measures being reported to Exec have a green title

Strategic Priority: BEC1 - Improve educational attainment

BEC1kt1 Continue to develop our work with schools to improve outcomes for all children and young people.

FINANCIAL YEAR				Historical outturns						
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q1 Comment
BEC1kt6EFY1	Educ	% of schools judged good or better by Ofsted under the new Framework (harder test)	Elaine Ricks	80% (56/70)	local	87%	local	90%	★ 90.2%	Q1: 74 / 82
ACADEMIC YEAR				Historical outturns						
Ref	Service	Title	Responsible Officer	Year end 2014/15	National rank/Quartile 2014/15	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	Year end 2016/17	
BEC1kt0EFY22	Educ	% pupils achieving a Good Level of Development (GLD) at Foundation Stage (EYFS)	Elaine Ricks	71%	1st	75%	1st	Top 25%	🎯 Annual - Q3	Annual - reports in Q3
BEC1kt1EAY2	Educ	At KS4, the average attainment 8 score is in the top 25% of English Local Authorities	Elaine Ricks	-	-	Top 25% Rank 38 / 152	1st	Top 25%	🎯 Annual - Q3	Annual - reports in Q3
BEC1kt1EAY3	Educ	At KS2, the percentage achieving the national standard is in the top 25% in England for reading, writing and maths combined	Elaine Ricks	-	-	Top 50% Rank 50/152	2nd	Top 25%	🎯 Annual - Q3	Annual - reports in Q3

Strategic Priority: BEC2 - Close the educational attainment gap										
BEC2kt1 Our disadvantaged children will have better results and will be closer to the results of other children										
ACADEMIC YEAR				Historical outturns						
Ref	Service	Title	Responsible Officer	Year end 2014/15	National rank/Quartile 2014/15	Year end 2015/16	National rank/Quartile 2015/16	Target 2016/17	Year end 2016/17	
BEC2kt0EAY18	Educ	% pupils eligible for Free School Meals (FSM) achieving a Good Level of Development (GLD) at Foundation Stage (EYFS)	Elaine Ricks	45%	4th	57%	2nd	Top 25%	🕒 Annual - Q3	Annual - reports in Q3
BEC2kt1EAY11	Educ	To improve on 2015/16 Academic year rankings for reading, writing and maths combined expected standard for disadvantaged pupils in KS2 in 2016/17 Academic Year	Elaine Ricks	-	-	Rank = 122/152	4th	To rank higher than 122/152	🕒 Annual - Q3	Annual - reports in Q3
BEC2kt1EAY12	Educ	To improve on 2015/16 rankings for attainment 8 for disadvantaged pupils in KS4 in 2016/17 Academic Year	Elaine Ricks	-	-	Rank = 100/152	3rd	To rank higher than 100/152	🕒 Annual - Q3	Annual - reports in Q3
Strategic Priority: SLE1 - Enable the completion of more affordable housing										
SLE1kt1 Pursue options to accelerate the delivery of affordable housing in the district										
				Historical outturns						
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q1 Comment
SLE1kt1D&P1	D&P	To enable the completion of 1,000 affordable homes in the 2015-2020 period	Bryan Lyttle	158	local	166	local	225 (17/18)	🕒 Reports Q2 and Q4	Reports twice a year - Q2 and Q4

Strategic Priority: SLE2 - Deliver or enable key infrastructure improvements in relation to roads, rail, flood prevention, regeneration and the digital economy										
SLE2kt1 Invest £17m in our roads.										
				Historical outturns						
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q1 Comment
SLE2kt1t&c1	T&C	% of the principal road network (A roads) in need of repair	Andrew Reynolds	2%	14/149 1st	3%	dna	5%	🕒 Annual - reports Q4	
SLE2kt2 Seek to develop new partnerships with the private sector and local communities to enhance local infrastructure.										
SLE2kt2ceo1	CEO	Market Street Redevelopment for 17/18: start on site (Milestone 2)	Nick Carter	-	-	Rescheduled for Jan 2018	local	Mar-18	★ On track	Physical works will commence with new Bus Station (on the wharf)
SLE2kt2ceo2	CEO	Redevelop London Road Industrial Estate (LRIER) with St. Modwen Plc Business plan created and approved (Milestone 1)	Nick Carter	-	-	Delayed	local	tbc	♦ Delayed	See exception report for details.
SLE2kt2ceo4	CEO	Sterling Cables - Clear site and begin development	Nick Carter	-	-	Demolition and decontamination has commenced	local	tbc	★ On track	Ground remediation strategy submitted to the EA for approval
SLE2kt4 Invest £5.2m in flood prevention schemes.										
SLE2kt6 Implement the Superfast Broadband Programme for Berkshire and West Berkshire.										
SLE2kt6CS&ICT	CS&ICT	Increase number of West Berkshire premises able to receive Superfast Broadband services 24Mb/s or above	Colin Batchelor	57,340 (82.8%)	local	60,519 (87.3%)	local	70,584 (96.6%)	🕒 dna	Data will be available for Q2

Strategic Priority: PS1 - Good at safeguarding children and vulnerable adults

PS1kt2	Where services are independently inspected they are rated at least 'good' and peer reviews of safeguarding rated highly.
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				Historical outturns						
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q1 Comment
PS1kt2asc3	ASC	% of WBC provider services inspected by Care Quality Commission (CQC) that are rated good or better by CQC in the area of "safe"	Tandra Forster	75%	local	80%	local	100%	★ 80.0%	April 2017 – Request from CQC received for PIR (Provider Information Return), expectation that they will complete a review by Sept 2017
PS1kt2CFS1	CFS	Improved Ofsted rating for Children and Families Service	Mac Heath	Inadequate	local	Waiting for visit	local	A rating of 'Requires Improvement' or above.	★ Rated 'Good'	
PS1 Other		Measures that aren't aligned to a 'Key Thing' but are reported under this Strategic Priority								
PS1asc2	ASC	% of adult social care safeguarding concerns responded to within 24 hours.	Tandra Forster	94%	local	93%	local	92%	◆ 86.3%	Q1: 120 / 139 See exception report for details

Strategic Priority: HQL 1 - Support communities to do more to help themselves

HQL1kt1	Accelerate the delivery of local services for local communities by local communities.
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				Historical outturns						
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q1 Comment
No measures assigned										

HQL1kt2	Work with local communities to help people live longer, healthier and more fulfilling lives and improve the health of the poorest fastest.									
				Historical outturns						
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q1 Comment
HQL1kt2p hwb1	PH&WB	Monitor uptake of Identification & Brief Advice (IBA) training	Anees Pari	-	local	-	local	Jun-17	★ On track	The commissioning process to identify a trainer to provide IBA training is ongoing and anticipated to be completed by September. There is work ongoing to identify how the impact of the training can be measured with Sovereign Housing and the Crime Reduction Company agreeing to incorporate IBA in their practice by following up with clients who receive the intervention to establish whether their alcohol consumption has decreased. There is also a meeting set up with Adult Social Care to establish whether the alcohol screening questions can be included in their assessment framework.
HQL1kt9	Grow community conversations via Brilliant West Berkshire: Building Community Together partnership working									
				Historical outturns						
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q1 Comment
HQL1kt9/ HWBBbct 1	BCT	Number of Community Conversations through which local issues are identified and addressed	Susan Powell	-	-	-	local	>10	★ 8	6 live 2 pending A process is being developed to record the data and it is expected that this will report at Q2.

Core Business:											
a. Protecting our children				Historical outturns							
Ref	Service	Title	Responsible Officer	Year end 2015/16	National rank/Quartile 2015/16	Year end 2016/17	National rank/Quartile 2016/17	YE target 2017/18	Q1 RAG/Outturn	Q1 Comment	
CBaCFS7	CFS	% of (single) assessments being completed within 45 working days	Mac Heath	86%	67/152 2nd	97%	dna	>=95%	★ 98.8%	Q1: 418 / 423	
CBaCFS11	CFS	Number of weeks taken to conclude care proceedings (children social care)	Mac Heath	23	local	28	local	<=26 weeks	◆ 35	See exception report for details.	
CBaCFS12	CFS	Placement moves - stability of placement of Looked After Children - number of moves (3 or more in a year)	Mac Heath	6%	5/152 1st	9%	dna	<=10%	★ 1.4%	Q1: 2 / 145	
c. Bin collection and street cleaning											
CBct&c1	T&C	% of household waste recycled, composted, reused and recovered (Local Indicator)	Jackie Ward	83%	local	82.5% (P)	local	80%	★ 74.0% (E)	Q1: 16,198 / 21,879 This quarters result is an estimate based on partial availability of data and will not be finalised until the next quarter. This result is also subject to change once figures are validated and confirmed by DEFRA after quarter 4. This is below the year end target due to the EFW closure in April. This will average out and increase during the year.	
CBct&c1	T&C	Maintain an acceptable level of litter, detritus and graffiti (as outlined in the Keep Britain Tidy local environmental indicators)	Jackie Ward	Good	local	Good	local	Satisfactory	⌚ Reports from Q2		
d. Providing benefits											
CBdF&P8	F&P	Average number of days taken to make a full decision on new Benefit claims	Iain Bell	19.04 days	local	22.75 days	local	<20 days	◆ 21.13 days	Please see exception report for details For comparison = 2016/17 Q1 return = 22.8 days	
CBdF&P9	F&P	Average number of days taken to make a full decision on changes in a Benefit claimants circumstances	Iain Bell	5.85 days	local	8.7 days	local	<9 days	◆ 12.55 days	Please see exception report for details For comparison = 2016/17 Q1 return = 13.31 days	

e. Collecting Council Tax and Business rates										
CbeF&P11	F&P	The 'in –year' collection rate for Council Tax	Iain Bell	99%	local	98%	local	99%	★ 29.7%	Q1: 31,404,729 / 105,648,181 For comparison = 2016/17 Q1 return = 29.6% Up by 0.16%
CbeF&P12	F&P	The 'in-year' collection rate for Business Rates	Iain Bell	99%	local	98%	local	99%	★ 34.9%	Q1: 31,252,397 / 89,664,468 For comparison = 2016/17 Q1 return = 34.0% Up by 0.89%
f. Ensuring the wellbeing of older people and vulnerable adults										
CBfasc5	ASC	% of clients with Long Term Service (LTS) receiving a review in the past 12 months	Tandra Forster	95%	local	67%	local	75%	◆ 65.1%	Q1: 806 / 1,239 See exception report for details
CBfasc6	ASC	Decrease the number of bed days due to Delayed transfers of care (DTOC) from hospital	Tandra Forster	-	-	dna	4th	TBC	⌚ dna	Q1 data will be published by NHS England in Aug 2017
CBfasc8	ASC	% of older people (65+) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	Tandra Forster	79%	117/152 4th	93%	dna	83%	★ 92.1%	Q1: 117 / 127
CBfasc10	ASC	% of financial assessments completed within 3 weeks of referral to the Financial Assessment & Charging Team	Tandra Forster	99%	local	100%	local	98%	★ 99.1%	Q1: 429 / 433
g. Planning and housing										
CBgD&P4	D&P	Submit a New Local Plan for examination	Bryan Lyttle	Behind schedule	local	On track	local	Dec-19	★ On track	
CBgD&P5	D&P	Submit a Minerals & Waste Local Plan for West Berkshire to the Secretary of state for examination	Bryan Lyttle	Behind schedule	local	On track	local	Dec-19	★ On track	
CBgD&P7	D&P	Subject to examination, adopt the Site Allocations Development Plan Document (DPD)	Bryan Lyttle	Behind schedule	local	On track	local	Jun-17	★ Complete	Adopted on 9 May 2017
CBgD&P9	D&P	% of 'major' planning applications determined within 4 weeks or the agreed extended time	Gary Rayner	(56/70) 80%	72/125 3rd	(65/86) 75.6% (E)	dna	60%	★ 77.3% (E)	Q1: 17 / 22

g. Planning and housing

CBgD&P10	D&P	% of 'minor' planning applications determined within 8 weeks or the agreed extended time	Gary Rayner	(298/411) 73%	78/125 3rd	(329/437) 75.3% (E)	dna	65%	★ 68.9% (E)	Q1: 73 / 106
CBgD&P11	D&P	% of 'other' planning applications determined within 8 weeks or the agreed extended time	Gary Rayner	(1,127/1,274) 89%	32/125 2nd	(1,193/1,290) 92.5% (E)	dna	75%	★ 83.9% (E)	Q1: 281 / 335
CBgD&P14	D&P	% of people presenting as homeless where the homelessness has been relieved or prevented	Mel Brain	79%	local	(269/349) 77%	local	75%	■ 50.0%	Q1: 22 / 44 See exception report for details.
CBgD&P15	D&P	% of claims for Discretionary Housing Payment, determined within 28 days following receipt of all relevant information	Mel Brain	97%	local	(44/200) 67%	local	70%	⌚ dna - request to remove	HoS and Service Manager have asked for this KPI to be removed. REASON: DHP data is collected via a spreadsheet which is less than ideal as it relies on someone updating it. In addition, the Indicator is from the point of receipt of all relevant information but this is difficult to capture on the spreadsheet. What inevitably happens is that the officer collating the stats has to go through numerous months of data to try and update previous months submissions before looking at the current submission. The data is always out of date, always lags behind by several months and is not robust.
CBgD&P16	D&P	% of high priority Disabled Facilities Grants approved within 9 weeks of receipt of full grant application	Mel Brain	97%	local	(63/66) 95%	local	90%	★ 96.0%	Q1: 24 / 25